



Galliford Try Facilities Management

About Us

We are the FM division of one of the nation's leading construction, housing and property services businesses that have delivered more than £1 billion of projects throughout Scotland in the last five years. We deliver a comprehensive range of property services and facilities management solutions to the private and public sectors through a customer focused approach. Our commitment to quality service and customer care has built and sustained our reputation as a leading provider in this field.

Introducing Our Capabilities

We support organisations with large premises and/or geographically dispersed property portfolios. We offer a range of FM services that includes planned, preventative and reactive maintenance, soft FM services (including cleaning) and professional services, whilst ensuring that your estate meets all legislative, regulatory, statutory and environmental requirements. We provide a fully managed service which is delivered through directly employed dedicated teams and co-ordinated by our 24/7 customer service centre.

Bespoke

We recognise that every customer has different needs and priorities, and therefore that a "one size fits all" approach rarely provides the best (or indeed most cost effective) solution. We would be delighted to explore with you the needs of your business with you and tailor our solutions to fit your needs. Our FM planning services can make the transition to your new facilities easier and help you with your budget planning.

Our Single Source Solution

We can offer a fully managed service, or, alternatively, we can assist you in organising your existing staff and/or supply chain. Our fully managed service is delivered by a combination of directly employed Galliford Try staff accompanied by a supply chain of specialist contractors. Our approach is that where appropriate we provide staff with the training and qualifications that they need to self-deliver many services that might traditionally be carried out by specialist sub-contractors. Our experience is that this ensures our clients benefit from a much swifter response to issues and much greater ownership and control over quality and customer service, as well as displacing the cost of multiple visits to the same site by different suppliers.

Outsourcing

As a large, stable organisation we are experienced in delivering the TUPE transfer of employees. Should the transfer of staff be a requirement for yours it will be undertaken in the consultative and professional manner expected of an Investors in People accredited organisation.

Integrated with Constuction

By working with the construction team we can provide our clients with a quality of service delivery and a single point of ownership and responsibility at every stage of development and occupancy. We are experienced at providing input during the design and construction phases to ensure that the buildings are efficient to operate. We can pre-load the asset register onto our helpdesk software and the formation of a detailed PPM plan (in accordance with our QA procedures) means that from day one you can relax in the knowledge that maintenance will be carried out in accordance with legislative requirements, manufacturer's warranty requirements and best industry practice.

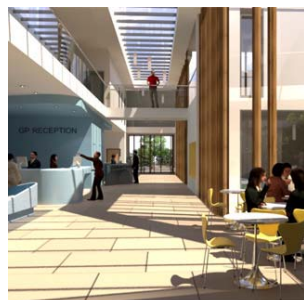
Case Studies

Client: Orkney Island Council



GTFM is currently working alongside Morrison Construction on Orkney Islands Council's £58m Schools Investment Programme. The facilities being provided are a new grammar school at Kirkwall including an arts theatre, halls of residence at Papdale, a new primary school in Stromness and a new swimming pool and squash courts at the Pickaquoy Centre along with three all weather pitches. Galliford Try Facilities Management will provide a range of services for 10 years including building and grounds maintenance.

Client: South East Hub Territory Partnering Board



This Galliford Try led consortium has been selected as the private sector development partner for the provision and procurement of £300m of community facilities across South East Scotland over the next 10 years.

The hub initiative will deliver development of modern joint facilities for the public sector and is based on a single point of delivery model in which the role of the private sector development partner can encompass all stages from strategic planning through to project delivery, funding and facilities management and lifecycle via an integrated supply chain. This joined up thinking will ensure that new facilities are looked after and kept fully functional throughout their design life.

Client: Circle Health Care



Circle manage a portfolio of leading edge private hospitals, clinics and community services across the country. This programme involves the construction of 25 privately funded state-of-the-art hospitals, and around 50 smaller primary health care centres nationwide. We manage and deliver all of the hard FM services, including 24/7 emergency response and provide a comprehensive facilities service to their flagship facility in Nottingham. We are also responsible for energy monitoring and developing energy saving initiatives. Our services are delivered through a combination of mobile and dedicated site based teams, all multi skilled so that they are able to undertake a wide variety of tasks, and all requests are coordinated by a dedicated helpdesk. All our activities are undertaken discreetly and to the highest levels of health and safety to minimise inconvenience to hospital staff and to safeguard the wellbeing of patients. All our operatives are

highly customer focused to ensure that the professional image of the Circle brand is maintained.

Client: Birmingham Schools Partnership Ltd



We deliver a full facilities management service to 11 schools across Birmingham accommodating over 6,000 students under a 30 year Private Finance Initiative contract. The services include 24/7 emergency response, repairs, maintenance, grounds maintenance, caretaking, cleaning and life-cycle management through a directly employed labour force.

We are also responsible for managing the life-cycle replacement programme where we work closely with the schools' management teams to ensure that life-cycle investment is used to target problem areas rather than following a standard forward replacement plan. In this way, the schools see an increased benefit from their investment and we are able to most efficiently maintain the systems and fabric whilst ensuring that the buildings remain aesthetically pleasing.

Further Clients include:



Local Commitment

'We have recently identified a strong demand for GTFM's services in the Aberdeen market. We are actively talking to a number of major organisations in the area and are deploying a significant management resource in anticipation of high growth in our local operations over the coming months.'

Peter Helliwell, GTFM Sector Manager for Scotland

Testimonials

“ We have developed an excellent working partnership with Galliford Try, which has involved access to all cost data available on an open book basis. Galliford Try have demonstrated a proactive approach to setting cost limits and ultimately achieving value for money on all schemes to date.”

David Taylor, Managing Director, Summers Inman

“ Works allocated to Galliford Try have been dealt with in a proactive and professional manner ensuring that the principles of the partnering arrangement have been adhered to.”

David Round, Project Manager, Your Homes Newcastle

“ Aside from their general professionalism and clear emphasis on establishing strong, open working relationships, the overall management of the site and the building process by Galliford Try has been thorough, efficient, reliable and of the highest quality.

They have proved to be an excellent choice for us, with a particular commitment to close working with an educational institution and a readiness to open up the project to student involvement and curriculum activity”.

**Paul O'Shea, Principal, St Charles Catholic Sixth Form College,
London**

Our Services

We are able to provide a comprehensive range of services including:

Customer Services

24/7 Helpdesk

Repairs and Maintenance

Planned, cyclical, and preventative maintenance

Responsive repairs and maintenance

Statutory and regulatory maintenance

HVAC

BMS

Lifts and escalators

Fire and security systems

Data centres

Access systems

Water systems

Annual safety tests

Lifecycle replacement

Refurbishment and upgrades

Minor capital works

Soft Services

Cleaning (including specialist cleans)

Janitorial

Catering and vending

Security

Reception

Porterage

Moves management

Pest control

Waste

Hygiene

Window cleaning

Grounds maintenance and landscaping

Professional Services

Estates management

Project management

Maintenance strategy and planning

Forward maintenance planning

New building design/specification review and advice

Asset management

Warranty management

Supply chain management

Building surveying

Condition surveys and reporting

Security vulnerability surveys/solutions

Carbon surveys

Energy management

Renewable energy sources



Contact

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